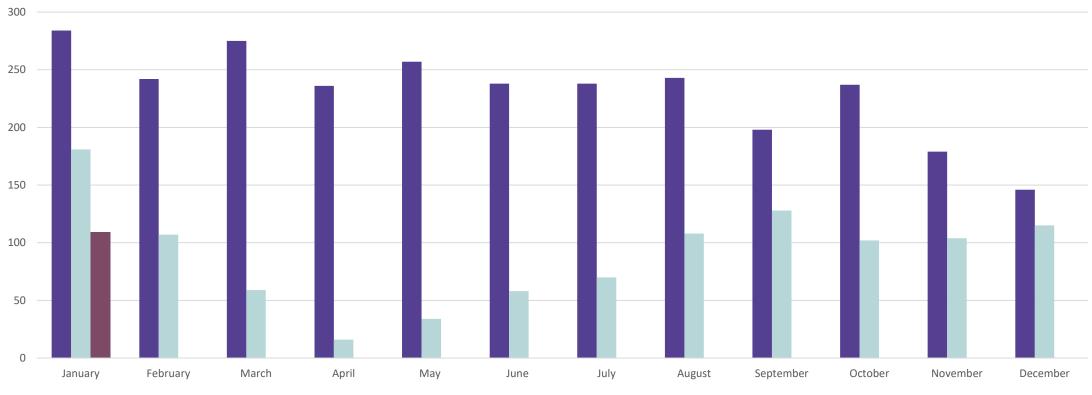
## Effects of COVID-19 on DSMES Services

- Variety of responses to PHE
- Decrease in referrals and participant engagement
- Increase in telehealth options
- Testing and vaccine responsibilities

#### Effects of COVID-19 on DSMES Services



DiabetesSmart Participant Numbers

2019 2020 2021

# Effects of COVID-19 on DSMES Services

- Loss of support team members
- Lack of access to interpreters
- Physical space
- No follow up data

## **Telehealth Barriers**

- Connectivity
- Lack of participant interest in telehealth
- Level of comfort with technology
- Choosing a platform
- Extra support is needed

#### **Success Stories**

- Individual and Group Telehealth DSMES
- Working with Department of Aging
- Brown Bag Days
- Outside labs
- Partnering with home health agency

# Beyond Type 1 Posters



#### **Contact Information**

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