

JUNE 5, 2020

# Growth Team - NC Introduction

A collaborative effort of North Carolina Division of Public Health (NCDPH), Centers for Disease Control and Prevention (CDC), American Medical Association (AMA) and CDC's consulting partners

### Agenda

- 1. Evolution of the Bright Spot Initiative
- 2. Growth Team NC Introduction

- 3. Strategic Growth Initiatives
- 4. Partnership Activities and Opportunities

North Carolina Diabetes Advisory Council

Growth Team—NC Introduction Friday, June 5<sup>th</sup>, 2020

# Evolution of the Bright Spot Initiative

CDC and AMA are committed to growing the National DPP by enrolling **2 million participants** by the end of 2021. To reach this goal, initiatives are being prioritized to focus on 'bright spots' and 'accelerators' with high potential yield for enrollment.

### 3. SPRING 2020

Establishment of Growth Team-NC and strategic Focus Areas with AMA, CDC, and NCDPH partners.

#### 2. WINTER 2019

North Carolina was established as the 1<sup>st</sup> Bright Spot with an enrollment goal of 58K by the end of 2021.

### 1. SUMMER 2019

CDC and AMA had 5 meetings to align on the Bright Spot selection process, strategies, and objectives.

A **bright spot** is defined as a geographic area with identified opportunities to increase enrollment to the National DPP. These are areas where AMA and CDC are jointly pursuing strategies and initiatives.

4. SUMMER 2020

The Growth Team – NC will conduct targeted outreach, promote physician and HCO strategies, and augment

influential partnerships,.

### **Growth Team – NC Introduction**

CDC, the American Medical Association (AMA) and the North Carolina Division of Public Health (NCDPH) have joined with their consulting partners to:

- Increase enrollment
- Strengthen program operations
- Expand access to the National DPP lifestyle change program

North Carolina was selected as a priority focus area as it offers **strong partnerships, BCBSNC coverage support,** as well as a **strong network** of CDC-recognized organizations.

The **National DPP Growth Team – NC** is a resource for NC-based organizations as they navigate interim COVID-19 related challenges as well as long-term support for increasing enrollment and sustainability of the National DPP lifestyle change program

### Growth Team-NC Strategic Initiatives

The Growth Team-NC is comprised of collaborative workstreams that augment National DPP awareness, referral and enrollment efforts through strategic focus areas.



### **Key Initiatives**

- Design and implement marketing campaigns and communications to increase awareness of the National DPP amongst potential participants/patients, healthcare organizations (HCOs), physicians, and employers within North Carolina
- Develop innovative ways to engage North Carolina HCOs and physicians to increase the number of provider referrals to National DPP programs
- Conduct outreach to North Carolina National DPP programs to help address enrollment barriers and connect organizations to National DPP assets (e.g., National DPP Customer Service Center, communications materials, etc.) for personalized, responsive TA
- Strengthen existing and new North Carolina National DPP partnerships (e.g., employers, universities and medical schools, healthcare providers and plans, community-based organizations etc.) to drive enrollment

## Current NC Focused Partnership Activities

This is a high level list of current partnership activities that the growth team is engaged in.

Harris Teeter/ Kroger Social Media Campaign

North Carolina Association of Pharmacists

Sinfonia Rx/ Tabula Rasa

North Carolina Employer Engagement

- Social media marketing campaign focused on increasing awareness and enrollment of Harris Teeter's online National DPP program
- Leverages screening and telehealth capabilities

- Host virtual webinars, feature DiabetesFreeNC ads within monthly Journal and other advertising efforts
- Train pharmacy students as part of screening efforts

- Augment medications management via telehealth and leverage to vast digital network of pharmacies
- Train program coaches and deploy in needed areas
- Continue engaging employers that do offer National DPP as a covered benefit, to increase awareness of the program and other benefits within employees

## Current NC Focused Partnership Activities

This is a high level list of current partnership activities that the growth team is engaged in.

North Carolina Medical Society

 Spread awareness of National DPP programs using NCMS social media, newsletters, virtual physician champion events etc. Work to increase referrals. North Carolina LabCorp

 Spread awareness of DiabetesFreeNC to LabCorp clients and encourage field staff to engage physicians in screening and referring patients. North Carolina Business Group on Health

 Conduct outreach and educate NC employers that currently do not cover the National DPP program as a preventative benefit to employees